

MaxBilling Known Issues

The following list provides descriptions of known issues in MaxBilling as of 06/17/2020.

Date Added	Feature	Description	Version Resolved
08/20/2020	Case Rollup	Extracted Text Size usage is backfilled for correct MB/GB/TB conversion.	4.0.1301.45
04/13/2020	Invoice Template	Preview button in the invoice template console is temporary hidden.	3.1.1301.39
01/17/2020	Case Rollup Statistics	Extracted Text Size is not collected for workspaces where Extracted Text field is with Data Grid enabled.	3.1.1301.39
01/17/2020	Users Statistics	User Charge Priority order does not allow applying multiple user charges in one Pricing correctly.	3.0.1301.10
01/17/2020	Users Statistics	Users who were part of a User Group which was to be excluded from the charge continue to be excluded from the reports after they were deleted.	3.0.1301.10

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01/17/2020	Case Rollup Statistics	Available DB Size, Used DB Size and Extracted Text Size statistics calculation use "sp_spaceused", which is not allowed in all workspaces.	3.0.1301.10
01/17/2020	Production Statistics	Advanced Formatting Production Branding type is not considered in Production Branding Count billing item.	No
08/09/2019	Tiered Pricing	Individual Report/Pricing items invoice template cannot be currently used for report billing items which have tiered pricing information.	3.0.1301.36
04/24/2019	Audit information	Statistics information for users logging and Case Flow billing items is being collected from SQL DB only.	3.0.1301.36
04/24/2019	Agents	MaxBilling agents to log information for Client, Matter and Workspace artifact IDs only.	2.3.1301.177

Date Added	Feature	Description	Version Resolved
02/06/2019	Repository and Cold Storage workspaces	Repository and Cold Storage workspaces are still considered as regular workspaces and their storage size is not recalculated (applicable in Relativity®One).	2.3.1301.249
01/09/2019	Analytics Statistics	Statistics for CA Index Size On Disk billing item is not collected and shown in the reports in Relativity®One and Relativity 9.7 and above.	No
01/04/2019	Processing statistics	Removed check for Custodian table when collecting information for processing billing items.	2.3.1301.98